

Effective from 1.4.2011



The new Eos



Contents.

3	Model prices.	9	Environmental information.
4 – 5	Standard equipment.	10	Vehicle Excise Duty (VED).
6 – 8	Factory-fitted options.	11	Volkswagen Service.

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Volkswagen Finance is a trading name of Volkswagen Financial Services (UK) Limited, Freepost VWFS.

As individual as you are.

Personalise your Volkswagen with a range of retailer fitted accessories. Pick up an accessories brochure for full information on accessories such as Bluetooth telephone kits, iPod connectivity, roof bars, carpet mats and much more. Our brochures include fully fitted prices* and you can even include accessories within your finance deal to spread the cost. If a genuine accessory is fitted prior to collection (pdi), you will also benefit from a 3-year Volkswagen warranty.

* Where fitting costs are applicable, and unless stated otherwise.

Model prices.

2 Door Coupé/Cabriolet Range.

			Output, PS	CO ₂ emission, g/km	Maximum VED band*	Basic Recommended Retail £	VAT £	Total Recommended Retail £	Manufacturer's Recommended 'On the road' Retail £*
SE									
SE TSI									
BlueMotion Technology	1.4 ltr	6 speed manual	122	144	F	18,486.67	3,697.33	22,184.00	22,900.00
SE TSI	1.4 ltr	6 speed manual	160	157	G	19,357.50	3,871.50	23,229.00	23,980.00
SE TDI									
BlueMotion Technology	2.0 ltr	6 speed manual	140	125	D	19,986.67	3,997.33	23,984.00	24,570.00
SE TDI	2.0 ltr	6 speed auto DSG	140	139	E	21,020.00	4,204.00	25,224.00	25,925.00
Sport									
Sport TSI	1.4 ltr	6 speed manual	160	157	G	20,440.83	4,088.17	24,529.00	25,280.00
Sport TSI	2.0 ltr	6 speed manual	210	165	G	22,107.50	4,421.50	26,529.00	27,280.00
Sport TSI	2.0 ltr	6 speed auto DSG	210	174	H	23,153.33	4,630.67	27,784.00	28,635.00
Sport TDI									
BlueMotion Technology	2.0 ltr	6 speed manual	140	125	D	21,070.00	4,214.00	25,284.00	25,870.00
Sport TDI									
BlueMotion Technology	2.0 ltr	6 speed auto DSG	140	139	E	22,103.33	4,420.67	26,524.00	27,225.00
Exclusive									
Exclusive TSI	2.0 ltr	6 speed manual	210	165	G	24,774.17	4,954.83	29,729.00	30,480.00
Exclusive TSI	2.0 ltr	6 speed auto DSG	210	174	H	25,820.00	5,164.00	30,984.00	31,835.00
Exclusive TDI									
BlueMotion Technology	2.0 ltr	6 speed manual	140	125	D	23,653.33	4,730.67	28,384.00	28,970.00
Exclusive TDI									
BlueMotion Technology	2.0 ltr	6 speed auto DSG	140	139	E	24,686.67	4,937.33	29,624.00	30,325.00

Fixed price service plans are available, please consult your authorised Volkswagen retailer for further information.

* For full details of VED (Vehicle Excise Duty) bands and other costs included in the 'On the road' recommended retail price, please see page 10.

Main items of standard specification.

Standard items of equipment SE

Volkswagen service

- 3-year/60,000 miles warranty (whichever is soonest)
- 3-year paintwork warranty
- 12-year body protection warranty
- Volkswagen Roadside Assistance

Please see page 11 for more details

Safety

- ABS (Anti-lock Braking System) with HBA (Hydraulic Brake Assist)
- Active rollover protection system
- Brake pad wear indicator
- Combined curtain and side impact airbag system, for front and rear seat occupants
- Disc brakes, front and rear (front ventilated)
- Door side impact protection
- Driver's and front passenger's airbags with passenger's airbag deactivation switch
- Driver's and front passenger's WOKS (whiplash-optimised head restraints)
- ESP (Electronic Stabilisation Programme) including EDL (Electronic Differential Lock) and ASR (Traction Control)
- Front three-point seat belts with tensioners
- Isofix child seat preparation (for 2 rear child seats)
- Luggage roll cover, with sensor
- Rear head restraints x 2
- Rear three-point seat belts x 2
- Rigid safety cell with front and rear crumple zones
- Warning buzzer and light for front seat belts if unfastened
- Warning reflectors in doors
- 3rd brake light

Interior

- Leather trimmed three-spoke steering wheel, gear knob and handbrake grip
- 'Matt chromium' decorative inserts in dash and door panels
- Upholstery - 'Wave' cloth

Exterior

- Alloy wheels, four 7J x 17 'Michigan' with 235/45 R17 self-sealing tyres and anti-theft wheel bolts
- Body-coloured bumpers
- Body-coloured door handles
- Body-coloured door mirrors with integrated indicators incorporating LED technology

Exterior (continued)

- Chrome-plated radiator grille surround
- CSC roof system - 5 section folding roof, including slide/tilt sunroof
- Galvanised body
- Halogen clear headlights, range adjustable with permanent running lights
- Heat insulating green tinted glass
- Rear lights incorporating 3D LED technology

Function

- Air conditioning, 'Climatic' semi-automatic control
- Alarm with interior protection
- Automatic boot unlocking
- CSC roof system controls integrated into front centre armrest
- CSC roof system operation, optical warning
- Cup holder, front x 2
- Dust and pollen filter
- Easy entry sliding seats (for access to rear seats)
- Electric windows, front and rear
- Electrically heated and adjustable door mirrors
- Electronic engine immobiliser
- Exterior temperature gauge
- Front centre armrest with storage compartment
- Front fog lights with static cornering function
- Front seat back storage pockets
- Front seats with height adjustment
- Front sport seats with lumbar adjustment
- Glovebox, cooled, lockable and illuminated
- Heated rear window with timer deactivation
- Height and reach adjustable steering wheel
- Hill hold function
- Instrument lighting, white adjustable panel illumination
- Interior lighting with interior delay and dimming function
- Lockable load-through provision (rear bench seat fixed)
- Luggage compartment light
- Multifunction computer (Highline), includes visual gear change recommendation for optimum fuel consumption
- Multifunction steering wheel¹
- Parking sensors, rear, with visual parking display
- Power-assisted steering, speed-sensitive
- RCD 310 radio/MP3 compatible CD player with 8 speakers and AUX-in socket for connection to an external multimedia source (e.g. iPod and MP3 player)
- Reading lights, front x 2
- Remote central locking with 2 folding keys

¹ Multifunction steering wheel features telephone control button. This feature will not work on UK models.

² Some parts of leather interior will contain artificial leather.

Standard items of equipment SE – continued

Function (continued)

- Remote interior fuel flap opener
- Storage compartments in doors
- Temporary steel space-saver spare wheel
(not Exclusive models)
- Two-tone horn
- Vanity mirrors, illuminated
- Warning 'lights on' buzzer

SE BlueMotion Technology models only

- Battery regeneration (recuperation – energy recovery during braking)
- Start/Stop function
- Unique 'BlueMotion Technology' badging

Additional items of equipment Sport – over SE

Exterior

- Alloy wheels, four 8J x 18 'Kansas' with 235/40 R18 self-sealing tyres and anti-theft wheel bolts

Interior

- 'Black Peak' decorative inserts with chrome edging in dash and door panels
- Carpet mats, front and rear

Function

- Automatic coming/leaving home lighting function
- Automatic dimming interior rear-view mirror
- Brushed stainless steel pedals – clutch, brake and accelerator
- Dusk sensor, automatic driving lights

Function (continued)

- Electrically foldable door mirrors with automatically dimming driver's door mirror
- Footwell illumination, front and rear
- MDI (Multi Device Interface) with USB and iPod connection cables
- Rain sensor
- Sports suspension, lowered by approx. 15 mm

Sport BlueMotion Technology models only

- Battery regeneration (recuperation – energy recovery during braking)
- Start/Stop function
- Unique 'BlueMotion Technology' badging

Additional items of equipment Exclusive – over Sport

Exterior

- Alloy wheels, four 7½J x 18 'Vicenza' with 235/40 R18 self-sealing tyres and anti-theft wheel bolts
- Darkened rear tail lights

Interior

- Carpet mats, front and rear with beige edging
- Leather trimmed three-spoke sports steering wheel, gear knob and handbrake grip with beige stitching
- 'Silver metallic' decorative inserts in dash and door panels
- Upholstery – Door panels in Pepper Beige artificial leather
- Upholstery – Two-tone 'Nappa' leather² in Pepper Beige/Titanium Black with beige piping

Function

- Air conditioning, 2Zone electronic climate control with automatic air recirculation
- Heated front seats with electric lumbar support
- Tyre repair kit (in lieu of temporary steel space-saver spare wheel)

Exclusive BlueMotion Technology models only

- Battery regeneration (recuperation – energy recovery during braking)
- Start/Stop function
- Unique 'BlueMotion Technology' badging

The above specifications are for information purposes only as our products are continually updated and changes may be made to the specifications at any time. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Specifications are subject to change without notice.

Factory-fitted options.

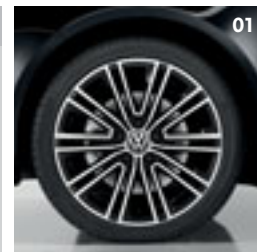
At Volkswagen, we work towards making sure that our cars are as close to perfection as we can make them. However, no matter how good our cars are, we know that they will never be exactly what you want in every detail.

Hence the exceptional range, style and quality of our factory-fitted options. So that if you find any particular part of your Volkswagen needs a little something to make it match your desires precisely, this is precisely where you will find it.

Alloy wheels

Add a touch of style and personality with this great choice of alloys. Alloys add a distinctively sporting look to your car, carefully chosen to enhance the exterior styling of every model, these options give you plenty of opportunity to express your individuality and transform the appearance of your new Eos.

01 'Vicenza' 8J x 18 alloy wheels.



Comfort and convenience

The importance of comfort and convenience cannot be over-emphasised. Choose from this range of factory-fitted options to create an interior that meets your individual needs, and makes life just that little bit more comfortable and convenient. 2Zone electronic climate control, wind deflector or winter pack, these essential luxuries are designed to help you relax and take the stress out of driving, adding not only a touch of comfort, but also providing invaluable practical assistance.

02 2Zone electronic climate control.



Exterior

The exterior styling of a car is not only an expression of its personality, but makes a powerful statement about your own individuality and taste. These factory-fitted options provide an easy and effective way to create a striking visual appearance with great aesthetic appeal, while enjoying some important practical benefits. With special paint and Bi-Xenon headlights, choose the options best suited to your needs and enhance not only your new Eos's exterior looks, but your driving experience too.

In-car entertainment and communications

When it comes to in-car entertainment systems and communications packages, those looking to install a technologically advanced or upgraded system are spoilt for choice. Whether you require concert hall acoustics, the latest navigation system or a DAB digital radio receiver, these factory-fitted options provide the ultimate in advanced electronics, state-of-the-art technology and connectivity. Choose the system that best meets your needs, then sit back and enjoy the benefits.

03 RNS 510 DVD touch-screen navigation/radio system.



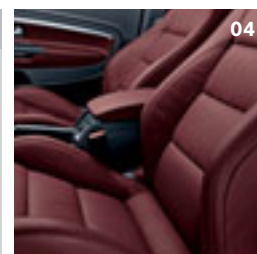
Safety

Safety has to be a primary consideration, for only when you are feeling totally safe and protected can you completely relax. The convenient addition of Park Assist including front parking sensors will make parking that little bit easier. For example, activate the Park Assist parallel parking system while driving past a parking space with the indicator on, and ultrasonic sensors will detect if the space is suitable and if so, inform you. Select reverse and the assistant automatically takes over the steering, you use the clutch, brake and accelerator to ease into the parking space with an audible warning to notify you of your distance to the vehicle behind.

Upholstery and trims

The interior of your car is all about aesthetics and luxury, a choice of leather upholstery options enables you to create a sumptuous interior that is tasteful, elegant and attractive, meeting your individual needs perfectly, and providing the highest levels of comfort and driving pleasure. Sit back, relax and enjoy your surroundings.

04 'Nappa' leather upholstery.



Factory-fitted options (continued).

		SE/SE BlueMotion Technology	Sport/Sport BlueMotion Technology	Exclusive/ Exclusive BlueMotion Technology	Basic RRP £ Excluding VAT	Total RRP £ Including VAT
Alloy wheels						
17" 'Fontana'	Four 7½J x 17 'Fontana' with 235/45 R17 self-sealing tyres and anti-theft wheel bolts	○	–	–	141.67	170.00
17" 'Minneapolis'	Four 7½J x 17 'Minneapolis' with 235/45 R17 self-sealing tyres and anti-theft wheel bolts	○	–	–	112.50	135.00
18" 'Vicenza' ¹	Four 8J x 18 'Vicenza' with 235/40 R18 self-sealing tyres and anti-theft wheel bolts	–	○	●	83.33	100.00
<i>1 Includes tyre repair kit in lieu of temporary steel space saver-spare wheel.</i>						
Comfort and convenience						
Air conditioning	2Zone electronic climate control with automatic air recirculation	○	○	●	383.33	460.00
Carpet mats	Front and rear	○	●	●	62.50	75.00
Cruise control		○	○	○	183.33	220.00
Front seats with electric 12-way adjustment ¹	Including electrically operated lumbar support and easy entry sliding seats (for access to rear seats)	○	○	○	554.17	665.00
Keyless entry	Including remote operation of CSC roof system	○	○	○	354.17	425.00
Luxury pack	Automatic dimming interior rear-view mirror, coming/leaving home lighting function, dusk sensor (automatic headlights on), electrically foldable door mirrors with automatically dimming driver's door mirror, low washer fluid warning light and rain sensor	○	●	●	125.00	150.00
Paddle shift operation	For DSG gearbox only	○	○	○	37.50	45.00
Ski and snowboard bag		○	○	○	66.67	80.00
Smoking pack	Front and rear ashtray with lighter in front	○	○	○	16.67	20.00
Underseat drawers ¹	Driver's and front passenger's	○	○	○	33.33	40.00
Wind deflector		○	○	○	212.50	255.00
Winter pack	Heated front seats, heated windscreen washer jets and headlight washers	○	○	–	283.33	340.00
Winter pack in conjunction with leather upholstery	Heated windscreen washer jets and headlight washers	○	○	○	225.00	270.00
<i>1 Front seats with electric 12-way adjustment and underseat drawers cannot be specified in conjunction with each other.</i>						
Exterior						
Gas discharge (Bi-Xenon) dipped and main beam headlights	Including automatic range adjustment, dynamic curve lighting, LED daytime running lights and headlight washers	○	○	○	833.33	1,000.00
Special paint	Metallic/Pearl Effect	○	○	○	387.50	465.00
In-car entertainment and communications						
CD autochanger ^{1,2}	Armrest-mounted, 6 disc	○	○	○	220.83	265.00
DAB digital radio receiver ³	Digital receiver upgrade to standard RCD 310 radio system	○	○	○	137.50	165.00
	Digital receiver upgrade to optional RCD 510 radio system	○	○	○	137.50	165.00
'Dynaudio' soundpack ⁴	Upgrade for RCD 510 radio system or RNS 510 navigation/ radio system. Including 10 channel digital amplifier, 600 watt output and 10 speakers	○	○	○	695.83	835.00
Multi Device Interface (MDI) ²	Including USB and iPod connection cables	○	●	●	112.50	135.00
RCD 510 touch-screen radio system ⁵	Including dash-mounted MP3 compatible 6 CD autochanger and AUX-in socket for connection to external multimedia sources (e.g. iPod and MP3 player)	○	○	○	262.50	315.00
RNS 315 touch-screen navigation/radio system ^{5,6}	With 5" colour screen – MP3 compatible CD player with 8 speakers, SD card reader and AUX-in socket for connection to an external multimedia source (e.g. iPod and MP3 player). Including multifunction computer (Highline)	○	○	○	654.17	785.00
<i>1 Only available in conjunction with RNS 315 navigation/radio system and RNS 510 DVD navigation/radio system.</i>						
<i>2 CD autochanger and Multi Device Interface (MDI) cannot be specified in conjunction with each other.</i>						
<i>3 DAB digital radio receiver and RNS 510 DVD navigation/radio system cannot be specified in conjunction with each other.</i>						
<i>4 Not in conjunction with RCD 310 radio system or RNS 315 navigation/radio system.</i>						
<i>5 RCD 510 radio system, RNS 315 navigation/radio system and RNS 510 DVD navigation/radio system cannot be specified in conjunction with each other.</i>						
<i>6 RNS 315 navigation/radio system and RNS 510 DVD navigation/radio system includes postcode search functionality for all but the last 2 digits of a UK postcode. Note, the DVD playback will not function whilst the navigation system is in use, or the vehicle is in motion.</i>						
<i>7 Phones must be compatible with HFP (Hands Free Profile), please contact your authorised Volkswagen retailer for phone compatibility.</i>						

● Standard equipment ○ Optional equipment – Not available

Factory-fitted options are subject to availability and extended delivery.

VAT is calculated at 20%.

Effective from 1 April 2011.

Factory-fitted options (continued).

		SE/SE BlueMotion Technology	Sport/Sport BlueMotion Technology	Exclusive/Exclusive BlueMotion Technology	Basic RRP £ Excluding VAT	Total RRP £ Including VAT
In-car entertainment and communications (continued)						
RNS 510 DVD touch-screen navigation/radio system ^{5,6} with integrated voice control	Voice activated control system – responds to spoken voice commands for navigation, CD and radio functions. With 6½" colour screen – multifunction computer (Highline), 30 GB hard drive, SD card reader, MP3, WMA and DVD video data files compatibility and AUX-in socket for connection to external multimedia sources (e.g. iPod and MP3 player)	○	○	○	1,250.00	1,500.00
Telephone preparation	For Bluetooth HFP (Hands Free Profile) enabled phones ⁷	○	○	○	208.33	250.00
<p>¹ Only available in conjunction with RNS 315 navigation/radio system and RNS 510 DVD navigation/radio system.</p> <p>² CD autochanger and Multi Device Interface (MDI) cannot be specified in conjunction with each other.</p> <p>³ DAB digital radio receiver and RNS 510 DVD navigation/radio system cannot be specified in conjunction with each other.</p> <p>⁴ Not in conjunction with RCD 310 radio system or RNS 315 navigation/radio system.</p> <p>⁵ RCD 510 radio system, RNS 315 navigation/radio system and RNS 510 DVD navigation/radio system cannot be specified in conjunction with each other.</p> <p>⁶ RNS 315 navigation/radio system and RNS 510 DVD navigation/radio system includes postcode search functionality for all but the last 2 digits of a UK postcode. Note, the DVD playback will not function whilst the navigation system is in use, or the vehicle is in motion.</p> <p>⁷ Phones must be compatible with HFP (Hands Free Profile), please contact your authorised Volkswagen retailer for phone compatibility.</p>						
Safety						
Isofix child seat preparation	Isofix point in front passenger seat	○	○	○	54.17	65.00
Park Assist including parking sensors, front	Automated steering assistance for both parallel parking and reverse parking into spaces at 90 degrees to the kerb. Allows parallel parking manoeuvres into spaces less than 1 m longer than the vehicle. Ultrasonic and audible parking sensors, with audio volume reduction when activated and optical parking display via vehicle's audio system	○	○	○	275.00	330.00
Upholstery and trims						
'Vienna' leather ¹	'Vienna' leather upholstery including heated front seats	○	○	–	1,237.50	1,485.00
'Nappa' leather ¹	'Nappa' leather upholstery including heated front seats and heat reflecting pigments	–	○	–	1,833.33	2,200.00
¹ Some parts of leather interior will contain artificial leather.						

● Standard equipment ○ Optional equipment – Not available

Factory-fitted options are subject to availability and extended delivery.

VAT is calculated at 20%.

Effective from 1 April 2011.

Environmental information.

New Eos	Output, PS	CO₂ emission, g/km	Trim level(s)	Urban*	Extra-urban*	Combined*
Petrol engines						
1.4 ltr TSI	122	144	SE BlueMotion Technology	37.2/7.6	53.3/5.3	45.6/6.2
1.4 ltr TSI	160	157	SE, Sport	31.7/8.9	51.4/5.5	41.5/6.8
2.0 ltr TSI	210	165	Sport, Exclusive	29.4/9.6	52.3/5.4	39.8/7.1
2.0 ltr TSI DSG	210	(174)	Sport, Exclusive	(27.7/10.2)	(47.9/5.9)	(37.7/7.5)
Diesel engines						
2.0 ltr TDI	140	125	SE BlueMotion Technology, Sport BlueMotion Technology, Exclusive BlueMotion Technology	48.7/5.8	67.3/4.2	58.9/4.8
2.0 ltr TDI DSG	140	(139)	SE BlueMotion Technology, Sport BlueMotion Technology, Exclusive BlueMotion Technology	(43.5/6.5)	(61.4/4.6)	(53.3/5.3)

() Automatic figures.

A guide on fuel economy and CO₂ emissions which contains data for all new passenger car models is available at any point of sale free of charge. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel consumption and CO₂ emissions. CO₂ is the main greenhouse gas responsible for global warming.

* Fuel consumption figures shown are mpg/ltr per 100 km for the Urban, Extra-urban and Combined fuel cycles in accordance with EU Directive 99/94.

Vehicle Excise Duty (VED).

On 1 May 2009, there was a change to the Vehicle Excise Duty (VED) tax bands. Cars are taxed according to their CO₂ emissions, in bands A to M.

All vehicles first registered on, or after, 23 March 2006 are subject to a new form of VED (Road Fund Licence). This new duty is based upon the type of fuel the vehicle uses and its carbon dioxide (CO₂) emissions level, measured in grams per kilometre (g/km). To help you identify the duty you will pay, the DVLA has created thirteen categories for petrol engines and thirteen categories for diesel engines.

Increased weight of a vehicle, including higher trim levels and the addition of options will have a detrimental influence on the level of fuel consumption and CO₂ emissions produced.

The CO₂ and fuel consumption figures are obtained from tests on a representative vehicle of the type, conducted and approved in accordance with Council Directive 80/1268/EEC as amended by Directive 1999/100/EC (or later) on the approximation of the laws of the member states relating to the carbon dioxide emissions and the fuel consumption of motor vehicles.

VED band 'First year rate'

As of 1 April 2010, anyone buying a new car will pay a 'First year rate' of VED for the first Road Fund Licence. The chart below shows the VED bands and the charges which are levied:

VED band 'First year rate'

VED band	CO ₂ emissions (g/km)	Petrol VED £	Petrol total 'On the road' costs £	Diesel VED £	Diesel total 'On the road' costs £
A	Up to 100	0.00	586.00	0.00	586.00
B	101-110	0.00	586.00	0.00	586.00
C	111-120	0.00	586.00	0.00	586.00
D	121-130	0.00	586.00	0.00	586.00
E	131-140	115.00	701.00	115.00	701.00
F	141-150	130.00	716.00	130.00	716.00
G	151-165	165.00	751.00	165.00	751.00
H	166-175	265.00	851.00	265.00	851.00
I	176-185	315.00	901.00	315.00	901.00
J	186-200	445.00	1,031.00	445.00	1,031.00
K	201-225	580.00	1,166.00	580.00	1,166.00
L	226-255	790.00	1,376.00	790.00	1,376.00
M	Over 255	1,000.00	1,586.00	1,000.00	1,586.00

The total 'On the road' costs above include the applicable 'First year rate' VED charge plus the 'On the road' costs as detailed below:

Additional 'On the road' costs

Delivery to retailer £	422.50
Number plates £	20.00
VAT £	88.50
Vehicle first registration fee £	55.00
Total £	586.00

VED band 'Standard rate'

For the subsequent year's VED (Road Fund Licence), vehicle owners will then pay the 'Standard rate' of VED as shown in the table below:

VED band 'Standard rate'

VED band	CO ₂ emissions (g/km)	Petrol VED £	Diesel VED £
A	Up to 100	0.00	0.00
B	101-110	20.00	20.00
C	111-120	30.00	30.00
D	121-130	95.00	95.00
E	131-140	115.00	115.00
F	141-150	130.00	130.00
G	151-165	165.00	165.00
H	166-175	190.00	190.00
I	176-185	210.00	210.00
J	186-200	245.00	245.00
K	201-225	260.00	260.00
L	226-255	445.00	445.00
M	Over 255	460.00	460.00

Six months' VED (Road Fund Licence)

As of 1 April 2010, six months' Road Fund Licence will not be available for some vehicles at first registration. VED rate for bands A-D is zero and will not be eligible for a six-month Road Fund Licence at first registration. VED rate for bands E-G will be eligible for a six-month Road Fund Licence at first registration. VED rate for bands H-M will not be eligible for a six-month Road Fund Licence at first registration.

Subsequent year's VED (Road Fund Licence)

Vehicles with a VED rate of £55 or above will be eligible for a six-month Road Fund Licence.

VED 'First year rate' refund

Refunds on a vehicle's Road Fund Licence in bands H-M will only be calculated on the basis of the 'First year rate' if the vehicle has been stolen, scrapped or moved into a tax class where no VED is payable (e.g. cars for the registered disabled).

If the refund is being applied for because the vehicle has been sold, exported or taken off the road, it will be calculated according to the 'Standard rate' of VED applicable to that vehicle.

VAT is calculated at 20%.

Effective from 1 April 2011.

The Volkswagen service, for your peace of mind.

The Volkswagen Warranty

Three-year Warranty

All Volkswagen passenger cars come with a three-year/60,000 miles warranty, which protects your car against the failure of most mechanical and electrical components due to manufacturing defects. This comprises a two-year manufacturer's warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty. Should the mileage exceed 60,000 miles within the first two years, the manufacturer's two-year warranty will still be valid. If an additional warranty for subsequent years or higher mileage is desired, it may be purchased from an authorised Volkswagen retailer or repairer; however, this additional warranty must be purchased before the mileage reaches 60,000*. Full details of the three-year warranty are available from your authorised Volkswagen retailer or repairer.

* All warranty work must be completed by an authorised Volkswagen retailer or repairer.

Body Protection Warranty

The internal body sections and panels of the New Eos are covered against rusting through from the inside for 12 years. Naturally, the vehicle must be cared for in compliance with the operating instructions. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

Three-year Paintwork Warranty

This latest warranty, pioneered by Volkswagen, really provides you with the widest possible cover on a new car.

There are no special conditions attached and paintwork manufacturing defects will be rectified without charge. Naturally, during the warranty period the car must be cared for in compliance with the operating instructions.

Extended warranty

You may purchase additional protection from your authorised Volkswagen retailer or repairer, or contact 0870 9000 115.

Service Intervals

Volkswagen are pleased to offer you a choice on how your New Eos is serviced. The appropriate selection is entirely dependent on how the car is likely to be driven and its general use. To help you identify which type of service would be most suitable, please refer to the following guide.

The Time and Distance Service is recommended for vehicles that will cover less than 10,000 miles in 12 months and if the vehicle is likely to be used in the following way:

- Predominantly urban driving, short journeys with frequent cold starts.
- Activities regularly producing high engine loading, e.g. frequent hill climbs, driving with vehicle fully loaded and towing.
- Uneconomical driving style using high rpms with heavy acceleration and heavy braking.

The service intervals for the Time and Distance Service are as follows:

- Oil change service Every 10,000 miles/1 year (whichever is soonest).
- Interval service Every 20,000 miles/2 years (whichever is soonest).
- Inspection service Every 40,000 miles/3 years (whichever is soonest).

The LongLife Service is recommended for vehicles with a daily mileage of more than 25 miles where the vehicle is driven regularly mainly on longer distance journeys. The vehicle is driven mainly at a constant speed with minimum vehicle and engine loading, minimal towing and driven in an economical manner.

With the LongLife Service the vehicle can cover anywhere between 10,000[†] and a maximum of 18,000[†] miles or 24 months (whichever is soonest) between oil changes. Inspection service is typically in the third year of ownership and thereafter every second year, for vehicles with an approximate annual mileage of 10,000 miles.

[†] Please note that mileages are approximate as the service indicator system uses kilometres as the distance measurement.

Please consult your authorised Volkswagen retailer or repairer for advice and full details.

Volkswagen Insurance[‡]

We want you to start enjoying your new car from day one and thanks to Volkswagen Insurance complimentary seven day cover, you can. Call free on 0800 316 7892 (lines are open Monday to Friday 8 am - 9 pm and Saturday 9 am - 5 pm), provide a few details and a cover note will be sent to your retailer. They will then tax your car and you can drive it away.

Visit www.insurewithvolkswagen.co.uk for details of the full range of insurance products available. Here you can also get a quote for your annual car insurance and buy it online too. All of our insurance products are designed to ease the pain of making a claim.

[‡] Volkswagen Insurance is a trading name of Volkswagen Insurance Service (Great Britain) Limited, an appointed representative of Volkswagen Financial Services (UK) Limited, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. Registered in England number 2835230. Volkswagen Insurance is sold, underwritten and administered by Allianz Insurance plc registered in England number 84638. Registered office 57 Ladymead, Guildford, Surrey GU1 1DB. Volkswagen Financial Services (UK) Limited and Allianz Insurance plc are authorised and regulated by the Financial Services Authority. Volkswagen Financial Services (UK) Limited and Allianz Insurance plc are not part of the same corporate group.

Volkswagen Finance[±]

Volkswagen Finance specialises in providing funding solutions for Volkswagen drivers. Whether your Volkswagen is for private or business use, you can choose from a range of funding options.

- Solutions – a personal contract plan
- Hire purchase
- Lease purchase
- Finance lease
- Contract hire

With all Volkswagen Finance products you can choose a fixed-cost maintenance plan to help you budget for your servicing and maintenance costs. No matter what finance product you choose, your local Volkswagen retailer will be able to provide you with a personalised quote that could meet your budget and vehicle needs.

[±] Volkswagen Finance is a trading name of Volkswagen Financial Services (UK) Limited. An offer of finance depends on certain conditions.

Available to people over 18 in the UK only.

Volkswagen Roadside Assistance

Every new car is registered for Volkswagen Roadside Assistance for one year except the Touareg and Phaeton which are registered for three years. This provides vehicle roadside and home recovery in the unlikely event of a breakdown in the UK and Europe (subject to conditions). Volkswagen Roadside Assistance can also be purchased for subsequent years. For full details, please contact your authorised Volkswagen retailer.

Prices and specifications

The prices and specifications contained in this brochure are for information purposes only as our products are continually updated and changes may be made to the prices and specifications at any time. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Prices and specifications are subject to change without notice.

Following the announcement of a price increase, any vehicle order which can be accepted into the factory production system before the effective date of the price increase will be supplied at the current price, even if built and delivered after the date on which the increase became effective.

Note: We would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All our monitoring and recording processes meet Ofcom regulations.

Effective from 1 April 2011.

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Volkswagen Information Service
Freephone: 0800 333 666
PVW216EPL

This price list can be viewed or downloaded in pdf format at:
www.volkswagen.co.uk